

Terms and Conditions (AGB)

Alltagsmomente

Version: October 2025

1. Scope of Application

These General Terms and Conditions (GTC) apply to all services offered via the website www.alltagsmomente.ch by Alltagsmomente, postal address Luzernerstrasse 90, 6333 Hünenberg See, Switzerland (hereinafter referred to as the “Provider”), and used by private customers (hereinafter referred to as “Customers”).

By using this website and/or booking a service, Customers agree to these GTC.

2. Services

The Provider offers individual services in the areas of support, planning, and organization. The specific content, duration, and prices of the services are based on the information currently available on the website or on an individual offer.

3. Conclusion of Contract

A contract for a service is concluded once the Provider accepts a Customer’s request and confirms it in writing.

4. Prices and Payment Terms

All prices are in Swiss francs (CHF).

Payment is made according to prior written agreement, either:

- in advance, in cash or via TWINT, or
- by invoice (by agreement, payable within 10 days).

5. Appointments and Cancellations

Appointments are scheduled individually. Cancellations are free of charge up to one week before the agreed appointment. For larger projects, the cancellation terms stated in the contract apply. In case of later cancellation or no-show, the Provider may charge the full amount.

6. Liability

The Provider is liable only for damages caused intentionally or by gross negligence. The Provider assumes no liability for indirect or consequential damages, nor for the services of third parties.

Use of the services is at the Customer’s own risk.

7. Data Protection

The Provider handles all personal data confidentially and in accordance with applicable data protection laws. Further information can be found in the Privacy Policy on the website.

8. Final Provisions

If any provision of these GTC is wholly or partially invalid, the validity of the remaining provisions shall not be affected.

Swiss law applies. The place of jurisdiction is the Provider's registered office, unless mandatory legal provisions stipulate otherwise.

Contact

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